



MARTIN O'MALLEY
Governor

ANTHONY BROWN
Lieutenant Governor

T. ELOISE FOSTER
Secretary

DAVID C. ROMANS
Deputy Secretary

Q & A #3
to
Invitation for Bids (IFB)
STATEWIDE DEBT COLLECTION SERVICES
PROJECT NO. F10B9200003

January 6, 2009

Ladies and Gentlemen:

The following questions, which were received by e-mail for the above referenced IFB, are being answered and posted for all Bidders. The numerical sequencing begins with question #35 since questions #1 through #33 were answered in Q&A #1 on December 23, 2008 and question #34 was answered in Q&A #2 on December 31, 2008:

35. **Question:** Per Amendment #1, Question 2, Section 1.1.1, can you please define what constitutes a "Collection Office"?

Answer: The term "Collection Office" is synonymous with the term "Primary Office", which is defined in IFB Section 1.2[P] (Abbreviations and Definitions) as follows: The office located within the State of Maryland or within 100 miles of the CCU office located at 300 W. Preston Street in Baltimore, Maryland in which the collection agency must operate for the duration of the contract.

36. **Question:** Understanding that the fundamental basis of selecting a contractor is based on the lowest bid, can you please provide the current incumbents rates for primary assignments of delinquent debts owed to the State.

Answer: The current vendor is paid 7.9% of amounts collected for primary assignments of delinquent debts owed to the State. Please see the last sentence of IFB, Section 3.1 (Background Information).

Should you require clarification of the information provided, please contact me at (410) 260-7374 as soon as possible.

Date Issued: **January 6, 2009**

By: Andrea R. Lockett
<signed>
Procurement Officer

~Effective Resource Management~

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