

**Supplement B**  
**Department Of Budget And Management**  
**ACTION AGENDA**  
**August 13, 2014**

**SERVICES CONTRACT**

**ITEM:** 5-S **Agency Contact:** Anne Timmons  
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**DEPARTMENT/PROGRAM:** Budget and Management (DBM)  
Office of Personnel Services and Benefits (OPSB)  
Employee Benefits Division (EBD)

**CONTRACT ID:** SLEOLA Medical Plan Administration and  
Services (PPO, EPO, & POS)  
ADPICS # F10B4400011

**CONTRACT DESCRIPTION:** Provide medical plan administration and services  
through a Preferred Provider Organization (PPO), an Exclusive Provider Organization (EPO) and  
Point of Services (POS) for the State Law Enforcement Officers Labor Alliance (SEOLA).

**AWARD:** CareFirst of Maryland, Inc.  
Owings Mills, MD

**TERM:** 8/14/2014 - 12/31/2019

**AMOUNT:** \$80,323,272 Est. Total (5 Years, 4 ½ Months)

**PROCUREMENT METHOD:** Competitive Sealed Proposals

**PROPOSALS:** See page 17B

**MBE PARTICIPATION:** 0.2% (See Requesting Agency Remarks below)

**PERFORMANCE BOND:** None

**INCUMBENT:** None

**REQUESTING AGENCY REMARKS:** A notice of the availability of the Request for  
Proposals (RFP) was advertised on *eMarylandMarketplace.com* and posted on the DBM website.  
Copies of the solicitation notice were mailed directly to seven prospective vendors, three of  
which were Maryland firms, and included no MBEs. A copy was also sent to the Governor's  
Office of Minority Affairs.

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**ITEM:** 5-S (Cont.)

A 4% MBE participation goal and a 0.5% VSBE participation goal were established for the total actual administrative fees. Administrative fees do not include the claims reimbursements paid to health care providers for services rendered to State employee members of the SLEOLA union and dependents.

The RFP allowed for the award of one contract for each Functional Area (FA): PPO, EPO, and POS services. Four proposals were received in response to the solicitation. Three offerors proposed to all FAs, and one offeror proposed to all but the POS FA. Two proposals were found to be not reasonably susceptible of being selected for award; and two proposals were deemed to be reasonably susceptible of being selected for award. CareFirst of Maryland, Inc. was ranked overall #1 with the higher ranked technical offer and the lower price for all three FAs. Therefore, award is recommended to CareFirst of Maryland, Inc. as having the more advantageous offer for the State.

The *Award Amount* includes five years of fixed price administration and network fees, plus five years of projected claims. The financial model was based on enrollment assumptions and utilization using current enrollment levels across the various enrollment tiers (employee, employee + 1 child, employee + spouse, family).

The Contractors will begin offering their plans as of January 1, 2015. However, it is necessary for the selected Contractors to participate in Program Open Enrollment activities beginning in August 2014. No payments will be made for any activities prior to January 1, 2015.

**FUND SOURCE:** Various

**APPROP. CODE:** Various

**RESIDENT BUSINESS:** Yes

**MD TAX CLEARANCE:** 14-1773-1110

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Board of Public Works Action – This Item was:

APPROVED	DISAPPROVED	DEFERRED	WITHDRAWN
WITH DISCUSSION		WITHOUT DISCUSSION	

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**ITEM:** 5-S (Cont.)

**PROPOSALS (Cont.):**

<b>PPO</b>			
<b>OFFERORS</b>	<b>TECHNICAL RANKING</b>	<b>FINANCIAL PRICE / RANKING</b>	<b>OVERALL RANKING</b>
CareFirst of Maryland, Inc. Owings Mills, MD	1	\$42,942,989 / 1	1
Cigna Health & Life Insurance Company Columbia, MD	2	\$50,050,787 / 2	2

<b>EPO</b>			
<b>OFFERORS</b>	<b>TECHNICAL RANKING</b>	<b>FINANCIAL PRICE* / RANKING</b>	<b>OVERALL RANKING</b>
CareFirst of Maryland, Inc. Owings Mills, MD	1	\$18,843,905 / 1	1
Cigna Health & Life Insurance Company Columbia, MD	2	\$22,242,172 / 2	2

<b>POS</b>			
<b>OFFERORS</b>	<b>TECHNICAL RANKING</b>	<b>FINANCIAL PRICE* / RANKING</b>	<b>OVERALL RANKING</b>
CareFirst of Maryland, Inc. Owings Mills, MD	1	\$23,785,385 / 1	1
Cigna Health & Life Insurance Company Columbia, MD	2	\$27,392,283 / 2	2